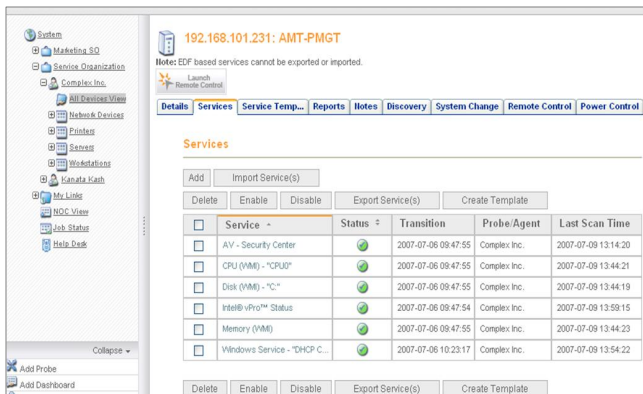




Network Guardian

Peace of mind

Your time is precious. You have more important issues to deal with than your computer network. Since your network is critical to your business, you need to make sure that it's running predictably, optimally and securely. With our **Network Guardian** plan, we help you by taking over the responsibility of your network.



Our **Sentry Server** monitors the critical components of your network. We reduce your downtime by eliminating problems from your network. We address any unforeseen issues promptly. By optimizing your network performance, it will work at peak efficiency, allowing you to focus on running your business, not your network.

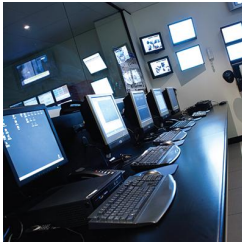
We provide the benefits of an IT department for a fraction of the price of staffing one yourself.

Do these issues plague your business?

- **Bad timing?** Do network problems or IT outages always seem to happen at the worst time?
- **Network secure?** How confident are you that your network is protected from hackers and cyber crime?
- **Slow service?** Is your current IT consultant slow to react to problems, reducing staff productivity?
- **Stuck in a break-fix nightmare?** Many IT consultants just address the symptoms of downtime, and not the root cause!

Benefits:

- **Less downtime=More productivity:** With our preventative maintenance plus 24x7 remote monitoring we resolve issues before they become problems.
- **Lets you focus on your business:** We watch your network so you can focus on your business .
- **Priority response:** With our Network Guardian, you have priority response for any issues or problems.
- **A true partnership:** Our goal is to be part of your team, your IT Department. Our staff takes the headache out of managing a network.



Features	Description
Monitoring & Maintenance	
Essential Server Monitoring	Check the vital systems on your servers, including processor, memory, disk space and backup. This information can highlight trends that could impact operation.
Virus Protection Monitoring	Ensure that your antivirus protection is functioning properly and virus updates are installed.
Networking Availability Monitoring	Check the vital statistics of your firewall, routers, switches and VPN equipment.
Microsoft Patch Management	Ensure that your Windows servers have the latest security and system patches. This increases performance and minimizes security threats.
Log File Maintenance	Check system logs regularly for problems.
Comprehensive Reporting	Get regular reports on the health status of your server and critical devices.
Server Support	
Phone Support	Call our Help Desk for assistance.
Remote Support	Technicians work remotely on your network to resolve issues.
Onsite Support	Technicians are dispatched to your office when IT support issues arise.
Priority Response	4-hour response during business hours (8:00-5:30, M-F).
Network Management	
Firewall/Router Management	Ensure your firewall and routers have the latest patches, firmware and software version updates.
Network Management	Determine the overall stability of your network. Diagnose and resolve network issues rapidly.
Planning & Asset Management	
Annual Consulting Services	Budget and plan for future IT expenditures and growth.
IT Procurement Assistance	Our staff work with you to help you make optimal technology choices.
Vendor Relationship Management	We can work directly with technology vendors on your behalf on all support issues.



Call for Pricing!