

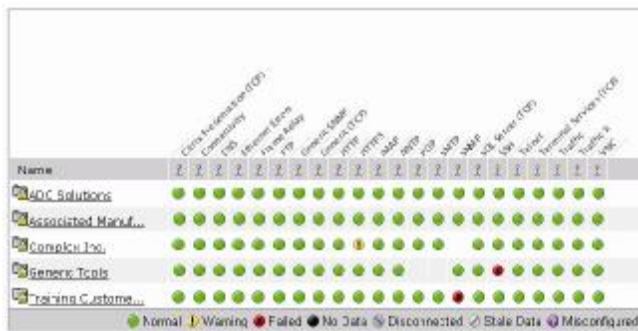


Server Guardian

Server Management

One of the major challenges in maintaining a computer network is trying to predict what will fail and when. With our Server Guardian plan, we prevent many server failures from ever happening. By combining regular preventative maintenance and comprehensive real-time monitoring of your server, we increase the reliability and stability of your operation.

We allow you to focus on your core business functions by taking the worry out of owning a computer network.



Using our Sentry Server, we will monitor the critical components of your server. We reduce downtime by eliminating problems from your network; any unforeseen issues are dealt with as a top priority. By optimizing your server's performance, it will work at peak efficiency, allowing you to focus on running your business, not your network.

Server management and support for a fixed monthly price – it's that simple. We provide the benefits of an IT department for a fraction of the price of staffing one yourself.

Do these issues plague your business?

- Downtime impact? Does your staff productivity drop dramatically due to IT outages, interruptions or failures?
- Security fear? Worried that vulnerable servers, laptops or PCs may be putting your organization at potentially devastating risk?
- IT budget crunch? Under pressure to reduce IT costs, increase value or maximize profitability?
- Slow service? Is your current service provider slow to react to your problems, costing you more in lost time and productivity?

Benefits:

- Reduced business impact from IT failures: We combine preventative maintenance with 24x7 remote monitoring to resolve server issues before they become failures or disruptions.
- Safe and protected computing environment: We ensure patches and anti-virus updates for your servers have been installed, reducing the likelihood of you being compromised by a virus, worm or other attack.
- A single monthly price for superior care: No more guessing what IT support will cost. One monthly fee covers all server support.
- Lets you focus on your business: We are your networking watchdog, enabling you to focus on your core business activities instead of managing a network or its problems.



Features	Description
Monitoring & Maintenance	
Essential Server Monitoring	Check the vital systems on your servers, including processor, memory and disk space. This information can highlight trends that could impact operation.
Backup System Monitoring	Ensure that the backup of your key data occurs as scheduled.
Virus Protection Monitoring	Ensure that your antivirus protection is functioning properly and virus updates are installed.
Microsoft Patch Management	Ensure that your Windows servers have the latest security and system patches. This increases performance and minimizes security threats.
Log File Maintenance	Check system logs regularly for problems.
Comprehensive Reporting	Get regular reports on the health status of your server.
Server Support	
Phone Support	Call our Help Desk for assistance.
Remote Support	Technicians work remotely on your network to resolve issues.
Onsite Support	Technicians are dispatched to your office when IT support issues arise.
Priority Response	4-hour response during business hours (8:00-5:30, M-F).
Planning & Asset Management	
Annual Consulting Services	Budget and plan for future IT expenditures and growth.
IT Procurement Assistance	Our staff work with you to help you make optimal technology choices.
Vendor Relationship Management	We can work directly with technology vendors on your behalf on all support issues.



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Call for Pricing!

Also consider our Network Guardian. Includes:

- Network availability
- Security monitoring
- Firewall, router and network management
- Unlimited onsite support

All for one monthly price.